



Michael J. Kelly
Start Group
Safety Techniques & Rescue Training
P.O. Box 180
Bloomington, IL 60108-0180

Regarding: Letter of Thanks for Training Session Well-Performed

Dear Mr. Kelly-

April 25, 2014

I want to thank you for the professionalism and thoroughness you and Russ demonstrated as you trained our employees in Permit-Required Confined Space Entry and Rescue yesterday. It took us a while to find you. Where many others are confused about the regulations or take short cuts procedurally, your (plural) knowledge base was evident as former Battalion Chief and Captain of the Hoffman Estates Fire Department, respectively. Your work with our employees accomplished the following:

1. Taught our guys how to perform rescues correctly, according to OSHA requirements
2. Increased the confidence of our employees that we know how to rescue employees from the various Permit-Required Confined Spaces under varied circumstances
3. Gave ample opportunity for hands-on learning
4. Coached us in the proper equipment to use and how to use it
5. Walked us through the use of the air monitor we had just purchased
6. Helped us to establish rally points and to coordinate with our local Fire Department.
7. Running through the drills helped us to determine additional equipment we need and identified a number of minor adjustments we need to make to our rescue policy so operations will run smoothly.

Please understand how very appreciated you are for the skills you've developed and your interest in sharing what you learned through your many years of experience. Please feel free to use this letter as a recommendation to future prospective clients. I couldn't recommend your services more highly.

Juliette Garesché
Environmental Health & Safety Manager
Kemper Valve & Fittings Corporation