



DEC. 22, 2000

TO MR. MIKE KELLY &

TEAM LEADERS & MEMBERS OF THE START GROUP ;

AS YOU KNOW SINCE THE MIDDLE OF APRIL 2000 YOU HAVE PROVIDED FIRE SUPPRESSION, CPR/FIRST AID AND OTHER SAFETY TRAINING AT THE VARIOUS MIDWEST GENERATION STATIONS. WE AT AMERISAFE TRAINING VALUE YOUR PROFESSIONALISM AND APPRECIATE YOUR DEDICATION TO QUALITY TRAINING. YOUR PUNCTUALITY AND WORK-ETHIC DEMONSTRATE A SENSE OF URGENCY AND A SENSE OF RESPONSIBILITY THAT IS THE STANDARD FOR PROFESSIONAL FIREFIGHTERS. I'M SURE YOU ALSO KNOW THAT WITHOUT A DEEP KNOWLEDGE OF THE VARIOUS SUBJECT MATTER AND PRACTICAL HANDS-ON EXPERTISE YOU PRESENT, THE COURSE PARTICIPANTS OVER THE PAST 8 MONTHS WOULD HAVE BEEN POORLY TRAINED AND LACKING SOLID SAFETY KNOWLEDGE. AT AMERISAFE TRAINING WE VIEW OUR RELATIONSHIP WITH THE START GROUP AS A LONG TERM PROFESSIONAL PARTNERSHIP THAT SHOULD BE A SOURCE OF PRIDE TO ALL PARTIES. THANKS FOR YOUR HARD-WORK AND FOR FACILITATING PROFESSIONAL TRAINING ON OUR BEHALF. THANKS FOR WORKING WITH A CLIENT THAT IS SO DIVERSE AND (AT TIMES) EXTREMELY DIFFICULT. AGAIN BEST WISHES TO ALL OF YOU AND GOD BLESS YOU AND YOUR FAMILIES.

SINCERELY,
DANIEL R. OLSON
AMERISAFE TRAINING