



December 9, 2005

Michael J. Kelly
Director
START Group
P.O. Box 180
Bloomington, IL 60108

Director Kelly:

I would like to express my appreciation to you and the members of START Group for the outstanding development and delivery of the Managing Metro Emergencies training program.

In February of 2005, you were asked to assist with the development of the Managing Metro Emergencies training program. You graciously offered your personal time and rearranged your busy schedule to build a training program that would be presented before 1,500 first-responders in the District of Columbia, Maryland and Virginia. It was your creativity, work ethic and "make it happen" attitude that was truly enjoyable to work with.

Your team of instructors were asked absorb volumes of information and pass on key points to experts in the field. An intimidating challenge but all who participated in the program were truly impressed with their knowledge, skills and abilities.

The program was a resounding success in large part to you and your excellent team of instructors. Thank you for everything you have done and I look forward to working with you again in the near future.

**Washington
Metropolitan Area
Transit Authority**

Office of the Chief
Metro Transit Police



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Washington, DC 20001
202/962-2150

Sincerely,

Captain Jeff P. Delinski
Metro Transit Police